

## TITLE

# Flight Reservations on Sabre GDS (core) Focus on Airline Reservation Functionality with online Labs

## COURSE OVERVIEW

With many travel companies requiring a comprehensive knowledge of online booking systems, it is essential to be a competent user of Sabre. This course will train you to understand and use the Sabre Reservations System, one of the top industry-standard booking systems.

Sabre was developed by American Airlines in the 1960s and has approximately 30% of the global market. It is used worldwide, especially in the USA. Airlines using this system currently include American Airlines, Cathay Pacific, China Airlines, Singapore Airlines and All Nippon.

This Sabre course is recognized all over the world and is fully compliant with IATA's GDS (International Air Transport Association's Global Distribution Systems) requirements.

## COURSE DURATION

20 hours

## DELIVERY FORMAT

Classroom or live online upon prior communication with Arkias Academy (education@arkias.gr)

## LOCATION

Classroom: 188 Syngrou Andrea Avenue, 17671 Kallithea Attica or MS Teams (live webinar)

## COURSE OUTCOME

You will receive an ARKIAS ACADEMY Certificate.

## COURSE CONTENT

### • MODULE 1

#### **Training Introduction**

- Navigation Tutorial
- What is a GDS?

#### **System Basics**

- What is Sabre?
- Sabre GDS Work Environment
- Sign In / Sign Out
- Change to a different work area
- Encode and Decode
- Questions on the Material

#### **Basic Flight Schedules and Availability**

- Flight Availability, Time Zones and Return Availability
- Availability Shortcuts
- Questions on the Material

#### **Flight Information**

- Basic Flight Details from Availability Response
- Questions on the Material

#### **Advanced Flight Availability**

- Availability for a Specific Airline
- Communication Methods and Connectivity Tags
- Additional Availability Entries
- Building Connections and Minimum Connecting Times
- Airline Alliance Availability

- Questions on the Material
- Advanced Flight Reservations**
  - Direct Flight Booking
  - Waitlist Flights
  - Booking-Confirmed Segments
  - Open Segments
  - ARNK Segments
  - Questions on the Material
- Itinerary Changes and Cancellations**
  - Rebook Flights from Availability
  - Rebook Flights with New Booking Code or Date
  - Change Segment Status (CSS)
  - Cancellations
  - Questions on the Material
- Basic PNR Creation**
  - Basic Single-Passenger PNR Creation
  - Basic PNR Creation Practice
  - Questions on the Material
- Basic PNR Concepts**
  - Basic PNR Retrieval
  - Basic PNR Interpretation
  - Questions on the Material
- Flight Information**
  - Basic Flight Details Inside the PNR
  - Questions on the Material
- Advanced PNR Concepts**
  - Advanced PNR Retrieval
  - PNRs with Passenger Detail Fields
  - Mandatory PNR Data
  - Optional PNR Data
  - Questions on the Material
- Advanced PNR Creation**
  - Multiple-Passenger PNR Creation
  - Infant Passenger Names
  - Passenger Type Codes
  - Child and Infant SSR Messages
  - Remarks
  - Messaging Overview
  - OSI Messages
  - Service Request SSR Messages
  - Frequent Flyer Field
  - Security Information SSR Messages
  - Passenger Contact SSR and OSI Messages
  - Questions on the Material
- Seating**
  - Seat Maps
  - Seat Assignment by Number
  - Change or Cancel Seat Assignments
  - Questions on the Material
- Passenger Data Changes**
  - Delete Passenger Data
  - Change Passenger Data
  - Questions on the Material
- Advanced Flight Information**
  - Advanced Flight Details and Flight Information
  - Questions on the Material
- Advanced Changes and Cancellations**
  - Reduce the Number in Party
  - Divide a Party

**Reservation History**

- Questions on the Material
- History of all PNR elements
- Questions on the Material