

TITLE

Ticketing on Sabre GDS (Expert level)
Focus on Airline Invoicing Functionality with online Labs

COURSE OVERVIEW

With many travel companies requiring a comprehensive knowledge of online booking systems, it is essential to be a competent user of Sabre. This course will train you to understand and use the Sabre Reservations System, one of the top industry-standard booking systems.

Sabre was developed by American Airlines in the 1960s and has approximately 30% of the global market. It is used worldwide, especially in the USA. Airlines using this system currently include American Airlines, Cathay Pacific, China Airlines, Singapore Airlines and All Nippon.

This Sabre course is recognized all over the world and is fully compliant with IATA's GDS (International Air Transport Association's Global Distribution Systems) requirements.

The attendant must have successfully completed the **Pricing on Sabre GDS (Professional Level)**

COURSE DURATION

12 hours.

DELIVERY FORMAT

Classroom or live online upon prior communication with Arkias Academy (education@arkias.gr)

LOCATION

Classroom: 188 Syngrou Andrea Avenue, 17671 Kallithea Attica or MS Teams (live webinar)

COURSE OUTCOME

You will receive an ARKIAS ACADEMY Certificate.

COURSE CONTENT

• **MODULE 3**

BSP table

- BSP Agreements
- Airline Profile
- Agency Travel Journal Record
- Display Eticket Airline Profile
- Questions on the Material

Ticketing Phases

- Sabre Guarantee
- Autopricing VS Command, Discount and Manual Pricing
- Questions on the Material

Basic Ticketing

- Issue Ticket from Stored Fare
- Forms of Payment
- Interpretation of system response
- Common error response upon ticketing
- Questions on the Material

Ticketing with Qualifiers

- Passenger types (CHD, INF)
- Segment selection
- Name selection
- Questions on the Material

Electronic Ticket

- Display an Electronic Ticket
- Interpretation of system response
- Coupon Status

- PNR changes
- Accounting lines
- Questions on the Material
- Types of EMD
- Issue EMD for Ancillaries
- Issue EMD for Penalties
- Accounting lines
- Questions on the Material
- Void Electronic Ticket and EMD
- Accounting lines
- Interpretation of system response and PNR changes
- Void List
- Questions on the Material
- Airlines Permission
- Update segments per coupon
- Questions on the Material
- Automatic Reissue Guaranteed from Sabre
- Manual Reissue
- Involuntary Schedule Changes to PNR
- Questions on the Material
- Types of Refund
- Automatic Refund Guaranteed from Sabre
- Manual Refund
- Refund Electronic Ticket and EMD
- Questions on the Material
- Enhanced Audit Trail Report
- Qualifier capabilities
- Questions on the Material

PREP MODULE

- Sabre Central**
 - Create Agent's Profile
 - Format Finder
 - Sabre HelpDesk CallBack service
 - Questions on the Material
- Final Examinations**
 - Exam - Final Assessment Exam

If you have completed the core & professional modules, at the end of this Sabre course is assessed using our Online Learning Environment and Sabre Simulator. You will take a series of tests as you progress through the course, and there is also a Sabre exam that is taken online at the end of your course, which takes 1 hour to complete.